

PROGRAMME HIGHLIGHT REPORT

FOR THE PERIOD SEPTEMBER 2006

Prepared by

Corporate PMO

Version 0.3

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SECTION 1 – REGENERATION STREAM BOARD

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Project Sponsor:

Project Manager:

Justin Holliday

Mark Lucas

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Regeneration Stream Board PROJECT DESCRIPTON / OBJECTIVES (1)**HARINGEY** • To commission a masterplan for the regeneration and development of the Eastern Utility Lands. **HEARTLANDS** • To secure the land known as the "former sand sidings" for the provision of a new sixth form secondary school. **LEVEL 1 PROJECT** • To obtain funding for a new spine road through the overall site from North to South. To secure a guarantee of the decommissioning of the National Grid TRANSCO site. To work with major landowners and private developers to deliver these plans. To meet the output targets of up to: o 1,200 new jobs 1.200 new school places 2.000 new homes Original End Date: N/A as phased Current End Date: N/A as phased Project Budget: £250k (£150k last Forecast spend: £150k programme of work programme of work month) Spend to date: £27.6k **MANAGEMENT SUMMARY** Status This Month Status Last Month Budget Resour ces Timesc ale Risks

- Direct negotiations have continued with National Grid's M.D., Philip Kirby and the London Development Agency. Agreement was reached to submit the Masterplan as an outline planning application rather than adopting the Masterplan as a supplementary planning document before proceeding to the submission of planning applications.
- Agreement in principle has been reached that the revised masterplan and subsequent application(s) will be prepared by Lord Rogers of Riverside.
- The section 38 agreement permitting the new Spine Road to be built on NG Property's land and be adopted (upon completion) by the Council has been signed and sealed.
- A revised project plan for Haringey Heartlands has been prepared.
- We have concluded that an alternative walking route (to the grounds of Alexandra Palace/ to that reliant passing through the New River Underpass is more practical (on health & safety grounds) by using the existing railway footbridge.
- We met with senior LDA officials (11th Sept.) to brief them on our strategy and ascertain theirs.

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(1) HARINGEY HEARTLANDS CONT.

• The trustees of AP&P have made it clear that despite Children's Services publicity to the contrary, the Trust has not and will not permit the park to be used for (school) Sports purposes and will not permit land leased to Alexandra FC to be assigned or sub-let to the new proposed school. An alternative route will be sought within a 3mile radius.

Budget:

• £150k was cut as a corporate saving from the project budget at the beginning of the year. This money has now been re-instated. The project is now running a £100k underspend as no new expenditure has yet been committed.

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	Regeneration Stream Board												
(2)	TOTT URB				Ε		PROJECT DESCRIPTON / OBJECTIVES To commission, propers, consult, amond and adent a Masterplan for Tettophem Hele Lirban Control						
	LEVE	EL 1	PRO	OJEC	CT		 To commission, prepare, consult, amend and adopt a Masterplan for Tottenham Hale Urban Centre. To procure a new 21st century Interchange at Tottenham Hale Station. To assemble capital and revenue funding from the public and private sector to deliver the necessary physical and social infrastructure. To bring forward the six key sites for development which are Hale Wharf, the Greater London Supplies Depot (GLS), Ashley Road Depot, Station Interchange, Retail Park and High Cross Housing Estate. In general, to implement the objectives of the masterplan in accordance with urban design principles set out in the Tottenham Hale Urban Centre Design Framework. Original End Date: N/A as phased 						
	<u> </u>						programme of work programme of work						
Status This Month	Status Last Month	Timesc ale	Budget	Resour ces	Issues	Risks	MANAGEMENT SUMMARY Progress						
Project Sponsor: David Hennings Project Manager: Mark Lucas							 The London Borough of Haringey is to present the Masterplan to the Mayor (GLA). Responses to the Masterplan and Sustainability Appraisal have been considered and the draft document amended as appropriate. The results of the public consultation and the amended document then reported to PASC on 30th October. The Masterplan is to be presented to the Council's Executive on 31st October 2006 for adoption as a Supplementary Planning Document (SPD). Budget There is no budgetary provision available, but LDA are meeting most revenue costs. 						

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								Regene	ration Stream Board					
(3) WOOD GREEN TOWN CENTRE								PROJECT DESCRIPTON / OBJECTIVES To undertake a number of projects to improve the socio-environmental aspects and economic performance of Wood Green Town Centre (WGTC) in order to secure sustainability and maintain Metropolitan Town Centre status. Projects/activities and objectives include: • To develop a Masterplan and planning brief for WGTC using existing evidence bases (e.g. draft spatial plan for Wood Green) with the inclusion of strategic sites such as Civic Centre, Library and Lymington Ave. All planning documents to be submitted as part of planning brief for UDP in September 2007. • To continue to provide a local business support service for SME's situated in Wood Green through the Town Centre Manager and associated resources. Provision of services include advice/support and signposting, networking, resource management and compliance issues • To benchmark the services within the town centre by obtaining SLA's (Service Level Agreements) • To use the results gained from the BIDs feasibility study to feed in to the WGTC strategy so as to find a sustainable funding mechanism for the Wood Green Town Centre Management function. Original End Date: tbd Project Budget: tbd Project B						
		1								Project Budget: tod	Spend to date: tbd			
	Status This Month	Status Last Month	Timesc ale	Budget	Resour ces	Issues	Risks	MANAGEMENT SUMMARY A draft PID is currently being drawn up to cover all aspects of the Wood Green Town Centre development. With the recent addition of the Civic Centre, Library, Lymington Avenue and Turnpike Lane sites to the						
	G	G	G	G	G	G	G		d that a final PID document vire extensive consultation wi					
	[•	Project David H Project Karen G	lennir Man a	ngs				physical development adjastakeholders and partners this development on Wood such as public consultation partners with regards to pool officers in Economic Regeleave undertaken a signification	eneration, Planning and Stra ant amount of the initial rese that Urban Practitioners be e	Station. Following a joint mays,) it has been agreed to are possible efficiency saves are currently in negotiation tegic Sites have met with Usearch and scoping work and	neeting with key to provisionally include rings to be made in areas n with TFL and other Irban Practitioners who d, produced the first			

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A draft work plan has been agreed to take forward the next stage of works. This will broadly involve:

- (3) WOOD GREEN TOWN CENTRE CONT.
- Expansion of spatial plan area
- Sustainability Appraisal
- Consultation
- SPD

Officers from property services have been engaged to discuss key site developments within the spatial plan namely Lymmington Avenue. Extensive meetings will shortly be held to discuss the Civic Centre and its future development within the Wood Green context.

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4) TOTTENHAM HIGH ROAD STRATEGY IMPLEMENTATION

PROJECT DESCRIPTON / OBJECTIVES

- Improve physical regeneration and sustainable development in Tottenham;
- Development of high quality managed workspace and incubator space for local SME's in Tottenham;
- Adapt premises to provide improved and increased managed workspace;
- Improve the Tottenham High Road town centre, Seven Sisters Road, Park Lane and Fore Street Edmonton by enhancing the image of the area and attracting and retaining business;
- Reinstate the historic features and environment of core centres that had experienced decline and degradation
- To support delivery of Haringey's City Growth Strategy through providing opportunities for maximising the untapped potential of BME entrepreneurs through providing managed workspace and the associated business support.

Original End Date:	Current End Date:	Project Budget: £4851.6k	Forecast spend: £4851.6k
December 2006 – ERDF;	30 th June 2007 – ERDF; 2010 - HERS		Spend to date: £730.8k
2010 - HERS			·

-	Month
G	Status This
G	Last Month
G	ale
G	Budget
G	Resour ces
G	Issues
G	Risks

MANAGEMENT SUMMARY

Timescale

Government Office for London and London Development Agency have both indicated they will agree to Haringey's request to extend the programme grant deadline for construction to 30th June 2007.

Project Sponsor: Zena Brabazon

Project Manager: Sean Burke The 3.2 Urban Centre for City Growth (UCCG) programme is now made up of 9 confirmed projects with both internal and external partners. Three projects are complete (Park Lane, Seven Sisters Road and the NDC LARC refurbishment). Five are on target for completion by March 2007. The Stoneleigh Road project is programmed to be completed by April 2007.

The Workspace Board have confirmed that the company will proceed with the project within the UCCG programme.

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(4) TOTTENHAM HIGH ROAD STRATEGY IMPLEMENTATION CONT.

Budget and Resources

Projects are now secured to the full programme value of £5.16m. This will ensure that the full European Regional Development Fund (ERDF) grant of £1.7m is utilised. Individual UCCG and non-UCCG projects are expected spend in full by the end of the financial year.

PROGRESS:

- Seven-Sisters Road Shop Fronts: Agreed final sums and commenced preparation of UCCG claim.
- TGEC refurbished managed work space: Internal refurbishment works continued. Cash flow problem addressed through providing additional TGEC match to ERDF grant.
- Stoneleigh Road new build Managed Workspace: Demolition commenced on 8th August. The contractor has confirmed the Agreed Maximum Price for the contract. A report will be submitted for authority to enter in to the contract in October. and
- Bruce Grove THI phase I shop fronts: Work continued to secure full take up of grant on Windsor Parade. Heritage Lottery Fund granted permission to start works on Windsor Parade.
- **HERS shop fronts and façades:** Planning application submitted for 483, 487, 489 High Road. English Heritage agreed design changes required to 483 and 487. Team continued to work to secure completion of individual grant applications.
- **Enfield Council Fore Street:** Contract works continued throughout September. Some additional works identified and put in hand.
- LARC (NDC): NDC has completed draft funding agreement. This confirms the refurbishment of 180m2 of space for creative industry use (Total project cost £180K).
- Workspace project on Tottenham High Road Estimated project cost £457k. Conversion of former warehouse space. Workspace confirmed their intention to proceed at their September Board meeting. They have been issued with a draft Service Level Agreement.
- Rangemoor Road: The bakery has been successfully relocated. All units are now free for works to commence. The team has agreed a provisional start date of 23rd October.

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(5) GROWTH AREA & COMMUNITY INFRASTRUCTURE FUNDS (GAF/CIF) Regeneration Stream Board PROJECT DESCRIPTON / OBJECTIVES • To develop the social and physical infrastructure within Haringey to support housing growth as part of the Office of the Deputy Prime Minister's (ODPM) London-Stansted- Cambridge- Peterborough Growth Corridor's delivery plan.

- To acquire SRA/ Rail Property Land for a new secondary school, (GAF2) in the Haringey Heartlands (Eastern Utility Lands).
- To enable Sustainable Housing Development within the South Tottenham Area, (Markfield), (Green Spaces) (GAF2).
- To relocate the Mortuary (From Western Utility Lands), (GAF2) to release land for development of affordable and private homes, together with local retail facilities and associated employment opportunities.
- To access and enable Residential Development in Tottenham Hale International, (GLS), (GAF2).
- To provide a new Haringey Heartlands Spine Road, (CIF1).

Original End Date: ongoing Original End Date: ongoing

School Acquisition

G	G	G	G	G	A	G
Status This Month	Status Last Month	Timesc ale	Budget	Resour ces	Issues	Risks

Markfield

Status This Mont	Status Last Month	Timesc ale	Budget	Resour ces	Issues	Risks				
	G	A	A	G	G	A				

MANAGEMENT SUMMARY

Purchase of Heartlands School Site.

- Title issues are the main problem, in that included in the acquisition is a section over the New River that is a "flying freehold" in that the land is owned by Thames Water and all we are buying is the bridge over the land.
- We have discussed with Thames Water (TW) building above this section and we would need to BUY a new right to construction from TW and agree the foundations, which may be at a high premium as it could be seen as a ransom strip for the building! The bridge is 100 years old and will need to be maintained, so having discussed with consultants, we may need to remove part of the existing bridge and construct a building on a bridge raft above with work supervised by DEFRA and TW).
- The solution and probably the cheapest option is to redesign the footprint of the school to avoid building over the TW land and use the bridge only for access/ car parking/ hard play area and maintaining it is its current style for a further 30-60 years before replacing

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(5) GROWTH AREA & COMMUNITY INFRASTRUCTURE FUNDS (GAF/CIF) CONT.

Mortuary

Status This Mont	Status Last Month	Timesc ale	Budget	Resour ces	Issues	Risks
R	A	R	A	G	G	R

GLS

Status This Mont	Status Last Month	Times cale	Budg et	Reso urces	Issue s	Risks
G	G	Α	G	G	G	Α

Project Sponsor:

Andrew Travers

Project Manager:

Shifa Mustafa, Mark Lucas, Steve Carter Access under the New River, TW not very happy and their engineers' state that the reservoirs are
covered by DEFRA regulations, as they are purified water and it is unlikely that a pathway would be
agreed by DEFRA. We are having a meeting. Network rail to be contacted as their bridge under the
railway would also need to be included (i.e. they own the land and bridge in that location and any
walk way would need to be suspended from the bridge rather than breach the New River water seal.

Markfield Recreation Ground.

- The application to the Heritage Lottery Fund Parks for People programme has been made.
- A funding bid to the London Marathon Charitable Trust was submitted at the end of August. This was for £45,000 for the improvement of the children's playground.
- The application for Haringey's capital resources has been submitted. This is for £75,000 next year (07/08) and £350,000 in 08/09.
- Partnership working is continuing with Thames Water to ensure that they commit to carrying out their catchment maintenance works in the Markfield area at the same time we desilt the Old Moselle Brook to ensure maximum effectiveness of the project.
- The Environment Agency have highlighted the importance of addressing the misconnections in the
 catchment in order to prevent sewage disgorgement. This is currently identified as a low priority work
 area by Enforcement, who are responsible for dealing with misconnections. Recreation Services are
 in discussions with Enforcement to resolve this issue. Failure to resolve it is a threat to the success of
 the project.
- Markfield Museum are working in partnership with Recreation Services and have pledged their full support to the project. A separate application will be made to the Heritage Lottery Fund under the Heritage Grants programme for repairs for the building, providing steam and making the building fit for purpose. An expression of interest will be submitted to the HLF in October 2006.
- The Markfield Project (disability project in the park) have prepared a business plan for the new café which it is proposed, will be run as a social enterprise as part of the application to the HLF.

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(5) GROWTH AREA & COMMUNITY INFRASTRUCTURE FUNDS (GAF/CIF) CONT.

Relocation of the Mortuary:

- · Awaiting revised funding agreement from DCLG.
- *Mortuary:* Second draft plans still not acceptable to Planning. Demolition of existing building is not supported by Planning.
- Architect, planning policy & clients trying to resolve planning matter. Full condition survey of the Lodge completed.
- Coroner: Frankhams (surveyors) on site to determine 'Schedule of Repairs'. Any works required to Barnet building will be reflected in the lease negotiations. Only 'Schedule of Repairs' issue outstanding in order to draft lease. Works required to convert building to a Coroners Court are minimal and relate to fixtures & fittings. These are ready to start as soon as possession is obtained. Budget: No budget variations at this stage. Quantity surveyors work will provide more accurate information.

Timescale: There is a slippage to the project timescales in respect of the design & Planning submission. The second drawings need revision and agreement with Planning. This will be delayed to October 2006.

Risks: There is a risk that planning approval will be declined. The Scheme has been amended to reduce this risk.

GLS Site

- The consultants are progressing the design and working drawings, specifically for the Podium and vehicular / pedestrian access under Ferry Lane.
- The planning application for the podium will be submitted in December 2006.
- Invoices for £39,000 for professional fees and £2,700 for the CABE Enabler have been processed. It was programmed that £130,000 would be spent by the end of the second quarter. This was on professional fees and will be covered in later quarters. No physical work was programmed in the first two quarters.

Heartlands Spine Road

Agreements:

- The draft Partnership legal binding agreement with National Grid to construct the road on their land has been signed by both parties.
- Horizontal alignment on Phase 1 (Western Road) has identified some land transfers/acquisitions from the school, Parks and National Rail.

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(5) GROWTH AREA & COMMUNITY INFRASTRUCTURE FUNDS (GAF/CIF) CONT.

- Meetings have been held with representatives of Parks and the "Guardians of the Wood Green Common" have given an early indication of agreement with the proposals subject to their Board's approval. This should be resolved in early October.
- Officers are awaiting a response from Education regarding the land implications at Alexandra School.
 We have funded a consultancy study to investigate the impact of the road on the school which will
 indicate the provisions for the relocation of the buildings affected by the road. It is hoped that this
 should be resolved by early October.
- There has been a positive response for the land acquisition at the Chocolate Factory which has been received and should be finalised soon.

Planning:

- The interim design alignment has been finalised to take into account the existing buildings and the
 proximity of the gas rings. The final alignment will then ease the tight S bend through the National Grid
 land.
- The joint planning application with National Grid for the road will be submitted by 16/10/06 to meet the Committee approval for 27th January 07.

Contamination:

- Approval for access to site for Invasive Investigation has been agreed during the week beginning 18th September, with formal signed agreement received from National Grid on 25/09/06.
- Topographical surveys have been completed, and topographical data received from the consultant on 30/08/06.
- Detailed design has commenced on Phases 1 & 3 of the project (existing carriageway), however detailed design on Phase 2 cannot commence until the completion of contamination testing on the National Grid site.

Funding/Grant Offer:

Grant Offer accepted, signed and submitted to DFT. Correspondence requesting extension to A3.34 sent to DFT on 30/08/06 (extension agreed to 29/09/06). Formal agreement to build a road on their land sent to National Grid on 26/09/06.

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							Regen	eration Stream Board						
(6)	COU LAN	JNCIL ID	. OW	/NEI	D		 PROJECT DESCRIPTON / OBJECTIVES To resolve the future of key surplus, derelict or under used sites in Council ownership. To secure economic, community and environmental benefits and where appropriate the long term future of protected historic buildings. To support inward funding and investment. 							
							Original End Date: N/A as phased programme of work	Current End Date: N/A as phased programme of work	Project Budget: £280k	Forecast spend: £280k Spend to date: £66k				
Status This Month	Status Last Month	Timesc ale	Budget	Resour ces	Issues	Risks	MANAGEMENT SUMMARY Progress/Issues							
A	_ A _	A	G	G	G	G	Tottenham Town Hall							
	-	ct Spo w Trav		:			 Following presentations and interviewing of bidders a report with recommendations is now scheduled for the Executive on 31st October. 							
Andrew Travers Project Manager: Dinesh Kotecha							of a managing com development partner Hornsey Depot	pany/trust. This will enable is and future management a lopment proposal, with recor	marketing with recomme rrangements now timeta					

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	Regeneration Stream Board									
(6)	COUNCIL OWNED LAND CONT.	Wards Corner and Apex House sites								
		 Negotiations will be undertaken with the proposed developers of Wards Corner to determine the terms upon which the Council may be recommended to include Apex House within the scheme. 								

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	Regeneration Stream Board											
(6)	WA	RDS	CO	RNE	ER		PROJECT DESCRIPTON / OBJECTIVES					
							To develop Wards Corner. The developer is the Grainger Trust.					
							Original End Date: March 2009	Current End Date: April 2010	Project Budget: £TBC	Forecast spend: £TBC Spend to date: £TBC		
Status This Month	Status Last Month	Timesc ale	Budget	Resour ces	Issues	Risks	MANAGEMENT SUMMAF Wards Corner is recognise		hin the borough, situated			
A	Α	Wards Corner is recognised as a gateway location within the borough, situated at the apex of Seven Sisters and Tottenham High Roads. For decades it has been in a dilapidated condition. The proposal is to provide a new landmark mixed use development scheme which will include residential and retail units alongside improvements to the safety and design of the Seven Sisters underground and railway stations.								. The proposal is to provide a and retail units alongside		
	Proje Justin Proje Fiona	Holli ct Ma	iday anag				The proposed development and is important for the succession Deal for Communities (ND Council and the Bridge ND provide a quality development of the current times to a number of matters, incomplete the council rating is Ambellow The current important to a number of matters.	at at Wards Corner will composessful transformation of TC) initiative also places a high C are working together to shent which will improve the list which require resolution be dertaken to address those is able for completion of this deluding the timely resolution. The current budget for larger. The current budget for larger.	oliment the Council's High ottenham High Road and gh priority on the site's reupport the regeneration of iving, working and leisure efore moving to the next sesues and agree a basis of levelopment is 2010. How of planning and CPO issued acquisition, set aside the control of acquisition, set aside the control of the cont	n Road Improvement Strategy I its environs. The Bridge New edevelopment. Haringey of this area by seeking to e environment. stage in the development on which the parties can wever, this timetable is subject ues.		

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(6) WARDS CORNER CONT.

Issues:

- Achieving the land acquisition within the projected costs
- Scheme costs
- The basis for including Apex House
- Planning permission and CPO consent
- Unfavourable public/community/business response to proposals
- An improved transport interchange
- Parking

The work required to enable Grainger Trust to achieve 65% land acquisition on the Wards Corner site is now well advanced. Completion of this acquisition will move Grainger Trust from a position of minority to majority land ownership in one step.

Risks:

- Planning: A protracted planning process resulting in significant delay
- CPO: This is time consuming and carries inherent risks. However, the parties are taking steps to minimise these and have factored in the possibility that there may be a CPO inquiry
- Rights of Light: Consultant have been instructed to identify an envelope within which a development can take place without any significant breach of rights of lights
- Development costs: The mixed land ownership on the site has resulted in high land assembly costs. The cost of development will need to be carefully considered and thereafter tightly controlled, to avoid any resulting adverse impact on viability
- Mayoral support for the scheme: The Mayors tool kit will be used to ensure that the scheme addresses any issues which should be considered prior to referring the development to the GLA.
- Engineering: The site is subject to complex engineering constraints due to the configuration of the tunnels, booking hall and escalators. These constraints limit the size and height of the building and have implications on construction techniques and development costs.

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SECTION 2 - CHILDREN AND YOUNG PEOPLE STREAM BOARD

Children & Young People Stream Board

(1) BUILDING
SCHOOLS
FOR THE FUTURE

LEVEL 1 PROJECT

PROJECT DESCRIPTION/OBJECTIVES

The overall objective(s) for the BSF project in the London Borough of Haringey is to maximise the life chances of all young people, give parents choice of high quality schools where their children can learn with confidence and support schools to work at the heart of their communities

In order to deliver the overall objectives, the implementation phase of the project has been designed to

- Deliver a Strategic Business Case (SBC) that describes the education vision for the London Borough of Haringey and details how education transformation is going to be delivered;
- Deliver an Outline Business Case (OBC) for the first and the second wave of schools to be delivered as part of the BSF programme;
- Prepare the London Borough of Haringey for the procurement of delivery partners which includes involvement of the existing PFI provider (SMIF) to 8 of the Borough's secondary schools.
- Implement delivery of the BSF programme which includes building works to all secondary schools in the borough, as well as delivery of a new school.
- A major part of the programme in delivering a managed ICT service to all schools in the borough, which includes spending in excess of £20 million on this new service.

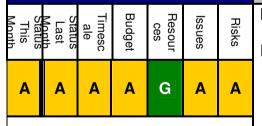
Original End Date: 2011

End date last month: 2011

Current End Date: 2011

Original Budget 2006/7: £34,007m
Revised budget 2006/7: £22,757m
(Total project budget to 2010/11: £177m)

Spend to date: £7.679m
Forecast spend: £22,757m



Project Sponsor:Andrew Travers

Project Manager:Gordon Smith

MANAGEMENT SUMMARY

Progress

- OBC has now been submitted to PfS, with approval expected end of November. PfS comments are being dealt with by return.
- Discussions with SMIF have concluded and resulted in a protocol agreement which have been included in the OBC. A legal agreement is targeted for completion 15th December
- The project is progressing into the delivery phase and resources are being organised accordingly. The
 JPMT and subgroups are established and are meeting regularly. The remit of the subgroups is being
 reviewed for the delivery phase. Programmes for involvement of LBH IT and Procurement are being
 agreed

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(1) BUILDING SCHOOLS FOR THE FUTURE CONT.

- An OJEU for construction partners has been produced due for publication at the time of this report. This has been developed in discussion with PfS. An OJEU for ICT MSP is being prepared
- Solicitors progressing resolution of interface issues and have undertaken to integrate new works with existing PFI contract
- Purchase of new site at Heartlands is progressing, with completion aimed for end of November
- There have been debates on ICT procurement, particularly with regard to competitive dialogue or negotiated OJEU procedures. Resolution is expected in the next week
- The implementation of the Communications Strategy is on-going.
- Construction works for the new 6th Form remains on programme
- Tenders have been received from designers and evaluation is now in hand, the intention to appoint by end of year. 3 tenders rejected due to late delivery
- Insurance issues are being considered as part of the implementation protocol to be finalised by SMIF. Separate work streams will report to JPMT[^] are being established, as well as a Programme Support Office. These work streams will comprise Construction, Transformation and ICT.

Budget

- The total budget for the project is £167m (excluding a further £10m for the 6th Form Centre). This remains on target. Detailed cash-flow projections will be provided once the overall project programme is confirmed. Projected year on year budgets have been established. Further abnormal sums are to be confirmed by PfS, however a contribution by LBH will be required to secure funds
- As the OBC has not yet been agreed, the major funding source for the construction works has not been confirmed so the Council will not incur such costs until funding is formally approved.

Timescale

• An updated programme has been produced for inclusion in the OBC. To be validated at a workshop on 18th October.

Issues and Risks:

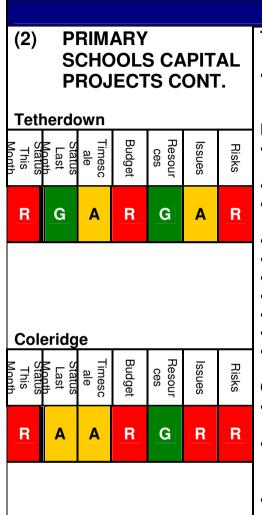
- The Amber status for issues and risks highlights the key risk in agreeing the procurement process with SMIF and obtaining approval to the OBC.
- Risk register has been updated and is included in the OBC.

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Children & Young People Stream Board PROJECT DESCRIPTION/OBJECTIVES (2) **PRIMARY SCHOOLS CAPITAL** To deliver primary school expansion and new pupil places at: **PROJECTS** Coldfall - expansion of primary school from 2 to 3 forms of entry Tetherdown (Phase I – to increase pupil places from 210 to 420 by 2012-13) **LEVEL 1 PROJECT** Coleridae Tetherdown Phase II: To modernisation the school in accordance with asset management plan priorities Broadwater Farm TCF: Inclusion Original End Date: Various dates Current end date: Various dates Project Budget 06/07: £7.450m Spend to date: £1.395m against the programme of projects Revised budget 06/07: £6.9m Forecast spend: £6.891m against the programme of projects **MANAGEMENT SUMMARY** Coldfall Overall programme The Primary Schools Capital Projects will be subject to a separate report to the Executive in November Budget Resour ces Timesc ale Status Last Last Manth Status Risks advising on a revised five-year capital programme for the Children's Service. This will reflect increased costs and re-phasing on these projects. **Coldfall Expansion** G R R R G Project is proceeding to planned timescales The construction works are approximately 97% complete **Budget Project Sponsor:** Anne Bristow • There is a projected increase in project expenditure for client authorised variation, deferred works, additional design costs, presently unauthorised and unforeseen variations. The construction cost increase was reported by the project cost consultant to the project core group on 25th July 2006. The **Project Manager:** total estimated value of these projected variances (including additional design costs) is £491,000. These **Brendan Wells** revised costs will be included in the report to Executive in November. The revised budget profile does not reflect the recent authorised budget increase of £95K for

reception/entrance works.

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Tetherdown

Status / Budget / Risks:

• The project will cost £500k more than the estimates upon which the current budget was based. This additional expenditure will be subject to the approval of the proposed five-year capital programme by the Executive in November.

Progress

- The overall project is in delay against original programme. This has led to a change to admission arrangements in September 2007.
- The rest of this report focuses on the construction project.
- The main contractor (Durkan) took possession of the site on 30 May 2006. The contract is due for completion on 2 October 2007 (70 weeks).
- The contractor is progressing the works and is on programme, with no delays reported
- The concrete foundations have been completed.
- Columns at lower ground floor have been constructed.
- · First floor slabs are being constructed.
- Drainage has been installed with pipework evident in the areas completed to date.
- Services ducts have been installed across existing playground
- No adverse reports received from school, neighbours or the public

Coleridge

- The project is currently at Stage C which means that a detailed design and cost report for the proposed development has been completed. This report needs to be signed off by the Council and school.
- The Stage C report is based on the original planning decision which did not support complete demolition because the building is in a conservation area and required that the Victorian house be retained. This scale of adaptation has increased costs see the budget issue highlighted below.
- Stage D design is progressing and this will enable the Council to apply for planning application. The Council is aiming to make a Planning Application on 14 November 2006.
- The planning application will include a significant amount of survey and recommendations on all aspects of the proposals. Consultation will increase up to 14 November 2006, and continue during the planning period (8 -10 weeks). Evidence of the additional consultation will be provided to the Planning Officer.

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(2) PRIMARY SCHOOLS CAPITAL PROJECTS CONT. Broadwater Broadwater Timesc ale Ces Ces Timesc Alarus Status Status Moonth R R R R G A R

Children & Young People Stream Board

- Need to review impact of:
 - o Transport Assessment, impact, recommended actions, and consultation
 - o Form of procurement (New Haringey Framework with mini competition) and impact on programme. The programme has been amended to reflect 2 stage design and build so that the consultation with the contractor can commence earlier.
 - Planning Application and Conservation Area requirements

Status / Budget / Risks:

• The project will cost £800k more than the estimates upon which the current budget was based. This overspend will be subject to the approval of the proposed five-year capital programme by the Executive in November.

Broadwater Farm

 A funding plan for this project has now been developed and stakeholders have been consulted. The RAG status in this report reflects the previous plan. Subject to agreement at 31 October Executive, statutory consultation will start in January and the project will be re-programmed accordingly.

Timescale / Risk

• The Broadwater Farm project was delayed by the decision to phase both Targeted Capital Fund projects with the secondary scheme at White Hart Lane. The White Hart Lane scheme has been now subsumed into the Building Schools for the Future plan for the whole White Hart Lane campus.

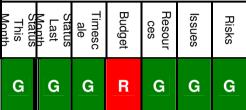
Budget:

- There is a £1.48m shortfall. Unless the Council agrees match funding to the approved Targeted Capital Fund (TCF) grant of £5m the project is in jeopardy. This will be subject to the approval of the proposed five-year capital programme by the Executive in November.
- The programme is under review regarding contract options, EU requirements, consultation and Haringey procurement approval process.

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(2) PRIMARY SCHOOLS CAPITAL PROJECTS CONT.

Crowlands: Insurance reinstatement after fire



Issues:

- The accommodation provided would provide for very flexible resource areas for whole school use
- Project proposals incorporate BWF Children's Centre and anticipate shared community use of MUGA (Multiple Use Games Area) once secondary element relocates to WHL and the two special school buildings have been demolished
- Good external sport facilities with shared use (school and community) are likely to be more desirable in this area than additional affordable housing. Consideration needs to be given to the adjacent MUGA.

Crowlands: Insurance reinstatement after fire

- The fire damaged block was made secure and unsafe structures removed by Squibb & Davies during period October 2005 to 7 April 2006. During this period the building was stripped of damaged and redundant finishing's and fittings.
- The Council's selected construction partner Jerram Falkus Construction Limited (JFCL) occupied the site on 10 April 2006 to commence enabling works ahead of specialist trades being brought to site to commence roof re-instatement.
- Roof coverings are being installed.
- Preparations have been made to commence a range of internal works. These will commence once roof covering has reached a certain point, expected in the next 2 weeks.

Budget

Professional fees totalling £125,000 have been identified which are not covered by the insurers. These fees will be subject to the approval of the proposed five-year capital programme by the Executive in November.

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(3) CHILDREN'S **NETWORKS**

LEVEL 1 PROJECT

NB. This project includes the Children's **Centres Project**

PROJECT DESCRIPTION/OBJECTIVES

In July 2005 the Council Executive agreed a delivery model for the Children's Service based on three Children's Networks, each consisting of two Network Learning Communities (NLCs) of schools but also including all services for children and young people from statutory and voluntary agencies. Key aims are:

- Fully implement the Children's Trust approach to the delivery of services.
- Implement the Common Assessment Framework by September 2007, including establishing a decisionmaking structure to oversee the assessment process
- Implement a protocol for exchanging information (with training, by September 2007) within and between agencies:
- Implement a strategic and operational commissioning strategy
- Establish 18 fully operational Children's Centres by April 2008, which will provide 700 new childcare places:
- 14,759 children 'reached' by children's centres by March 2008;
- Implement the Family Support Strategy by March 2007;
- Support schools [at least 30 primary and 4 secondary] to provide a range of extended services by September 2008.

Original End Date: Dec-2006	Current end date: Dec-2006	Original Budget: £5.181m	Spend to date: Not stated
End date last month: Dec-2006		Revised Budget: £7.748m	Forecast spend: Not stated

Project Sponsor:

Project Manager: Robert Singh

Dr Ita O'Donovan

MANAGEMENT SUMMARY

Children Network South

Data from the audit of case in the Children's Network South has been used to inform the wider planning processes for use across all three networks. This means that a common system of referral, decision-making and case management will begin to be rolled out from October 1st 2006. Work is in progress to prepare teams within the Children and Young People's Service, statutory partners including the TPCT. Work is planned for October 2006 to train staff within schools in relation to the changes required by the revisions to systems of referral, assessment and intervention. The Head of the Children's network South is engaged in a programme of meetings with headteachers of all schools in the SCN to ensure that the implications of moving to the children's network approach is understood and embedded at a senior management level.

Children Network North

A launch date of 15th November has been set and invitations will be made shortly to schools, managers and service providers. It will build on the work undertaken in the South Pilot and the establishment of a common system of referral, which is being rolled out.

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(3) CHILDREN'S NETWORKS CONT.

Children Network West

- At this stage the developmental work has been done by actively participating in the South network Pilot in order that we develop a working model for building the Team around the Child that will be applicable across all three networks.
- A launch date for the network has been agreed for 25th Jan 2007.
- Work in preparation for this has begun, including identifying how early intervention workers could work in each network.

Timescale

The Project is on track in line with the milestones set out in the PID and we are currently looking at bringing forward the implementation date of the CAF, earlier than planned, for October; this is due mainly to issue around the management of the process.

In relation to Children's Centres:

The Sure Start Unit timescale for the approval of Phase II capital programmes is for all projects have to be at RIBA Stage D by December 2006, with a full implementation plans placed on the Sure Start website.

Section 7 outlines the consultation process for Phase II. Having identified priority areas (top 20% wards and 30% SOAs) we are currently visiting all organisations (schools, primary care trust, private nurseries and voluntary organisations) that have expressed an interest in being part of the second phase of development. As part of this feasibility stage, meetings have been organised to visit and begin the capital feasibility process.

Development Officers will devote half a day a week to each children's centre area to develop a Local Planning Group (LPG) to ensure that all key stakeholders, including parents, are involved in the earliest stages of the development of the children's centre.

By mid May we had commissioned feasibility studies based on extensive knowledge of each potential centre and site visits were conducted to meet with Headteachers and Directors/Heads of organisations who had registered an interest. A summary of the Phase 2 Children's Centre Scoping exercise has now been drafted with a number of recommendations. Final recommendations will be made to the Executive for November 2006. This will enable us to comply with the Sure Start Unit deadline of December 2006.

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(3) CHILDREN'S NETWORKS CONT.

Resources

Children's Centres

The General Sure Start Grant for Phase II capital development is £4.5m (2006-08). However, there is the opportunity to link this with capital funding for extended schools (approximately £697,000) as many of the children's centre projects link to the provision of out of school childcare (as required by the Childcare Bill).

Children's Centre revenue is funding an additional support officer in Property and Contracts Team (Senior Project Manager for Children's Centre & Extended

Budget

Children's Centres

It is too early in the development to know if the allocated funding of £4.5m is sufficient. It is likely most of the new centres will be refurbishment of surplus space so will be less expensive than new build, however this assumption needs to be tested.

Some phase II funding has had to be allocated to complete the phase I centres which will impact on available spend for phase II – we wait final out-turns on each capital project

Throughout the country LAs are joining together to express their concerns that phase II funding is insufficient and that the uplift for London LAs will not meet the higher costs. We await the response from the Sure Start Unit – RS is chasing.

Issues

Children's Centres

From the terms and conditions of the capital funding the centres are to be developed in the 20% most deprived wards and 30% super out put areas (i.e. smaller areas than wards). In some areas there may be difficulty in identifying potential accommodation (e.g. Bruce Grove where there is no capacity in the only school in the area to build sufficient space for childcare/activities). This is being addressed as part of the feasibility stage and by contacting a range of stakeholders to identify other possible premises. An alternative approach is to identify another centre/s on the perimeter of the ward to deliver services.

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(3) CHILDREN'S NETWORKS CONT.

Risks

Children's Centres

The main risk is whether there is sufficient capital to develop all 8 new centres. The Children's Centres have to develop a wide range of services across broad areas which requires flexible accommodation. We are awaiting the response from the Sure Start Unit to issues raised around affordability. We await the outcome of the current round of visits to interested organisations.

In addition, we are aware that issues may develop around revenue funding for particular centres and will be working with all centres to closely monitor the situation.

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Children & Young People Stream Board PROJECT DESCRIPTION/OBJECTIVES **YOUTH SERVICE (4) IMPROVEMENT** Develop an 'excellent' and accessible Youth Service **PROJECT** Original End Date: TBC Actual End Date: TBC Original Budget: £N/A Spend to date: £N/A End date last month: TBC Forecast Spend: £N/A MANAGEMENT SUMMARY Budget Timesc ale Status Last Last Month Status **Amber traffic lights** The JAR inspection in June 2006 included an Extended Youth Inspection. The final report will be published on 10 October 2006. The inspection requires a Post Inspection Action Plan (PIAP) to be Α Α prepared to address the areas identified for improvement/development. It is therefore proposed that PIAP should be monitored through the Project Highlight Report. Progress with the PIAP will therefore be the main agenda item from the next meeting. **Details** • It has been agreed that the process of the part time reorganisation will continue for a further two months. All staff who submitted an application will be invited to an interview (October 2006) to determine whether they will be offered employment with the Youth Service. The newly appointed Curriculum, Quality Assurance and Training Officer is meeting with all staff to ensure there is consistency of recording young people's learning outcomes. **Project Sponsor:** A programme of activity has been developed which will mean that the detached team, using the Janette Karklins mobile, will have a continuity of work in designated communities over the next 6 months. The building work has been completed but some IT installation work is outstanding. **Project Manager:** Belinda Evans The main hall's floor board fixtures have become unattached from floor and use of main hall may pose a H&S implication The integrated programme is now being delivered at Bruce Grove Youth Centre two evenings and one after school each week. • A full programme of activities are currently operational in all centres except Bruce Grove, where we are staggering the delivery of activities due to on-going snagging issues. • The Youth Service Summer Bonanza which was a celebration of the holiday programme has taken

place; young people received their awards from the Deputy Mayor.

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- Meeting with Voluntary organisations who have used the Bruce Grove (prior to refurbishment) has taken place on 9th September.
- Youth Service has continued its involvement of the Peace Week by organising a football tournament (Bernie Grant Peace Cup) as well as various workshops throughout all youth centres. Youth Service also had a stall at Ducketts Common and some staff and young people participated in the Peace Walk
- An evaluation of the summer programme has taken place.

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SECTION 3 – WELL BEING STREAM BOARD

Well Being Stream Board				
 PROJECT DESCRIPTION/OBJECTIVES Implementation of Framework-I (FW-I), a web-based social care workflow case management system in July 2005 to replace CI system Ensure that reliable operational and managerial information is produced for Council and Statutory reporting requirements. Have a consistent use of best practice across Social & Children's Services and enable the quality of social work practices to improve. Facilitate 'joint working' by providing staff from external health agencies to access case information within Framework securely. 				
	Phase 2 End Date: Dec-07 End date last month: Dec-07	Current End Date: Dec-07	Phase 2 Budget: £1788k	Spend to date: £270k Forecast spend: £1788k
Risks Issues Resour ces Budget Timesc ale Status Last Month Status This Month		ocument (PID) for Phase 2	2 of eCARE was approved a	
Project Sponsor: Catherine Galvin Project Manager: Andrew Rostom	the two Finance User G provide both FUGs with project team with imple received on both days we 'AS-IS' workshops come Services and Children's these is to capture the extheir work. The next phe findings from the first weight	Groups (FUGs) on the 19/0 h a formal induction as to ementing FWI Purchasing was positive. Immenced in Sept and the place of workshops will comports with the respection.	am Board.Two introductory 19 and 21/09. The purpose the role they are required g. Both workshops were we roject team are visiting all ses (C&YP), between 25/09 es and system procedures unmence in Nov where the prive service area to validated ablishing / proposing the 'TO	of these workshops was to to undertake to assist the ell attended and feedback ervice areas in both Social – 13/10. The purpose of used by teams to undertake roject team will review their dithem. The validated 'AS-

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(1) E-CARE CONT.

- Initial meetings have taken place between Corelogic and LBH to start formulating the Data Migration strategy. Once this has been reviewed and approved, a more detailed data migration plan will be developed to outline not only tasks to be undertaken by the project team, but also areas of data cleansing work to be undertaken by performance teams / services
- A Change Management strategy has been developed and reviewed with OD&L. This will be
 presented for discussion at the October Project Board. Change management tasks and activities are
 scheduled to commence from October.

Issues

- The performance issues with the FWI Live server were fully resolved on 15/09. This matter was raised at the monthly service review meeting between Corelogic and LBH, and IT Service Delivery are currently investigating what sanctions (if any), could be imposed on Corelogic in view of FWI downtime in Sept.
- Social Services is working with Corporate finance to handover the settlement of outstanding Techno park costs (both historic and ongoing), as it was agreed that these would be paid from a corporate budget

Risks

 A meeting took place on 20/09 to discuss how the C&YP Reconciliation project will need to work collaboratively with eCARE Phase 2. A separate highlight report will be submitted to the eCARE project board.

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Well Being Stream Board

(2) COMMUNITY CARE STRATEGY IMPLEMENTATION

Project Sponsor:Mary Hennigan

Project Manager: David Bray

Osborne Grove

Status This Month	Status Last Month	Timesc ale	Budget	Resour ces	Issues	Risks
G	G	G	G	G	G	G

The Red House

	R		R	R	G	A	R	A
Mont	This	Nonin	ast	Time scale	Budg et	Reso urces	Issue s	Risks

Cooperscroft

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PROJECT DESCRIPTION/OBJECTIVES

- To close and demolish Osborne Grove long-term residential care home for older people and to design and build a 32 bed respite care home for older people.
- To refurbish 3 long-term residential care homes to a high standard.
- To explore options for 2 out of borough long term residential care homes.

Original End Date: May-07	Current End Date: May-07	Project Budget: £5.65m	Spend to date: £2.522m
End date last month: May-07			Forecast spend: £5.65m

MANAGEMENT SUMMARY

Osborne Grove (New Build 32 Bed Respite Care Home)

• The fifth contractor site meeting was held on the 27th September 2006. The contractor is currently reporting three weeks delay, however the overall programme is on target for the 25th March 2007.

The Red House (refurbishment)

- Red traffic lights: Despite a number of meetings with key personnel from the main contractor (Makers) over the last few months a practical completion certificate has still to be issued. Occupation has been achieved however a definitive list of incomplete items is considerable and is currently being worked through. The residents relocated to Cranwood and Broadwater moved back on the 25th and 26th September 2006 respectively. Communication with Makers Managing Director is ongoing.
- As a result of the six week delay in completing the refurbishment, the Council is seeking 'Liquidated Asset Damages' totalling £28,500 from the contractor.
- As a result of the contractors overall performance a decision was made to exclude all works other than those in the tendered specification. Therefore although additional works have been identified and scoped they are currently being procured as a separate mini-project. In addition landscaping was removed from the main contract due to the need to undertake works at appropriate seasonal times.
- Furniture and equipment requirements are currently being managed; new furniture has been received in addition to obtaining items from Trentfield.

Cooperscroft (TUPE)

- The exchange and completion for the disposal of Cooperscroft was successful on the 30th September 2006.
- £3,138,900.39 received from Rockley Dene.

SECTION 4 – BETTER HARINGEY STREAM BOARD

Better Haringey Stream Board PROJECT DESCRIPTION/OBJECTIVES **BETTER HARINGEY** (1) **ESTATES** • To create a 4-8 year Estates Environment Improvement Strategy and Action Plan. **IMPROVEMENT** To engage other Housing providers in the development and delivery of the Strategy. **PROGRAMME** To establish and deliver the £880k 2006/7 BHEIP programme. To deliver £300k Campsbourne Estate project. Original End Date: May 07 Current End Date: May 2007 - for Project Budget: £1.346 million (2006-Spend to date: £109k End date last month: see current publication of 4-8 year strategy and Forecast spend: £1.346m 07) associated action plan(s) **MANAGEMENT SUMMARY** Issues Timesc ale Status Last Last Month Status 2006/7 BHEIP works programme preparation was completed with input from Streetscene and Recreation and draft programme presented to HfH Board in September. The Programme includes the Campsbourne 'Groundwork' managed project. G G G G £766k programme agreed – Street lighting £260k, Door Entry & Security £228k, Waste and Recycling £60k, Hard/Soft landscaping £91k, Play £66k, General Works (including Communal Flooring) £62k. Plus £200k Estate Inspection works and existing BHEIP, £330K commitments from 2005/6 and £50k Campsbourne Community Garden. Programme spread across 44 estates in 15 Wards. Resident engagement **Project Sponsor:** /communication commences in October, with first newsletter and initial estate meetings Steve Clarke Resources **Project Manager:** Longer term strategic planning work has been delayed pending funding / project management planning John Morris within new Directorate arrangements.

Better Haringey Stream Board

(2) COMMUNICATIONS & EVENTS

PROJECT DESCRIPTION/OBJECTIVES

- To support the Better Haringey work programme for 2006-07 with a high profile media campaign, promoting improvements to the natural and built environment to staff, local residents, businesses and visitors including hard to reach groups;
- encourage uptake of environmental services through targeted information and education
- consolidate the excellent brand recognition continually develop the Better Haringey web pages and to develop a resource on Harinet for Council staff;
- collect resident satisfaction data on a regular basis to gain an understanding of the impact of the Better Haringey campaign
- further develop and promote the walking trail across the borough; and
- to produce a map and guide for the trail that is universally available.

Original End Date: March '07	Current End Date: Ongoing	Theme Budget: £217.95k (06/07)	Spend to date: £66.6k
End date last month: March '07	programme of work		Forecast spend: £217.95k

Risks G Issues G Resourc es Budget G Timescal e Status Last Month Status This Month

Project Sponsor: Joanna David

Project Managers:Jon Clubb
Deborah Hogan

MANAGEMENT SUMMARY

- The Better Haringey Trail (held on 9 Sept) was a huge success with over 100 residents, visitors and staff raising money for the Mayors Special Fund 'Building for Babies'. Walkers discovered Haringey's hidden gems, such as Tottenham Marshes on the 12 mile route. Special thanks must be extended to the volunteers who helped ensure the smooth running of this event.
- The Clean Sweep campaign took place in Northumberland Park and White Hart Lane on 22 & 23 September. Activities included high visibility enforcement patrols, additional bulky waste removal and recycling opportunities for Somerset Gardens and The Weymarks estates, weeding and mulching of existing planted beds along Northumberland Park and Blaydon Close, cutting back of overgrown hedges around play area at Robert Burns House and re-decoration of a community facility by young offenders (under the Youth Reparations scheme). The next Clean Sweep is scheduled to take place in Bruce Grove and West Green on the 2nd, 3rd and 4th of November. A detailed action plan listing activities is already drafted and agreed by Members, Neighbourhood Management and Environmental Service Managers. The Bruce Grove and West Green Neighbourhood Management team are to begin door-knocking in roads scheduled for deep cleans and community clear ups. They

	Better Haringey Stream Board				
(2)	COMMUNICATIONS & EVENTS CONT.	 will be distributing information about Clean Sweep as well as other Council services. The outdoor advertising campaign of Haringey's 7 award winning parks comes to an end in September, and will be followed by a litter enforcement campaign from 23 October until the end of December. Planning work is to begin on the next campaign for January / February – Members have already agreed that the theme should be to promote recycling. The Better Haringey Survey was completed during August, with the results to be fed back to the Better Haringey Stream Board in September and to Members in October. This will precede wider dissemination of the results across the Council. Planning will then commence on wave 6 of the regular survey – to take place in November 06. 			

Better Haringey Stream Board

(3) ENVIRONMENTAL CLEANLINESS & ENFORCEMENT

PROJECT DESCRIPTION/OBJECTIVES

- To undertake a frequent and high profile programme of clean up activities targeting borough 'grot spots';
- Encourage resident involvement in community clear up and improvement activities;
- Identify all major 'eyesores' that have a negative impact on the local amenity and the environment
- Provide at least one free collection of bulky waste per year to all eligible households; and
- Move from unsatisfactory standards to satisfactory standards for the performance indicator for litter and detritus (BVPI199a),

Original End Date: Various dates	Current End Date: Various dates	Theme Budget: £454,574	Spend to date: £129,541
against the programme of projects	against the programme of projects		Forecast spend: £454,574

Risks G Issues G Resour ces Budget G Timesc ale Status Last Month Status This Month G

Project Sponsor:

Joanna David

Project Managers:

Deborah Hogan Rob Curtis Zoe Robertson Emma Smyth

MANAGEMENT SUMMARY

Eyesores Programme

- The survey of 51 bridges in ownership of Network Rail was completed on target.
- Notices served on Network Rail to enhance means taken to prevent nuisances by birds under bridges at Bruce Grove and the junction of Seven Sisters Road with St. Ann's Road.
- Notices served on Network Rail to clear accumulations of rubbish and erect effective fencing to stop recurrences of rubbish dumping alongside the alleyway from Forster Road to St. Loys Road.
- Due to changes in staffing within Network Rail, the survey of other land under their control is only part complete but should be finished mid November.
- The results of the survey will be fed back to the Better Haringey Stream Board in November and to Members in December.
- An appeal lodged by Bridisco with regard to derelict land under their ownership in White Hart Lane will not now be heard at the magistrate's court until 13th December.
- Monthly review of actions taken.

Community Clear Ups

• Project on schedule, with 9 Community Clear Ups completed in September, covering 8,584 households within Seven Sisters, St Ann's and Stroud Green wards.

	Better Haringey Stream Board							
(3)	ENVIRONMENTAL CLEANLINESS & ENFORCEMENT CONT.	 Mobile Clean Up Teams & Street Cleaning Project is on schedule with the Mobile Clean Teams commencing work in July 06, as per the project PID. The operation consists of two day shift teams who have also been undertaking weekend working throughout August and September. Programme of works has been established and are underway in Bruce Grove, Haringey, Fortis Green, Tottenham Hale and Crouch End. 						

Better Haringev Stream Board

IMPROVING GREEN (4) & OPEN SPACES

PROJECT DESCRIPTION/OBJECTIVES

- To raise the standard and profile of parks and open spaces in line with the 8 green flag objectives;
- improve quality, safety and general environment of Haringey's opens spaces and allotments;
- deliver programme of tree planting, Haringey in Bloom and small grant funding;
- install a new playground in Chestnuts Park:
- meet cleanliness index targets and low ENCAMs scores,
- deliver a series of site specific improvement works with 'Groundwork':
- complete a review of resources and functions associated with Haringey's Park Management; and
- address condition surveys of sports and leisure facilities.

Original End Date: Various dates against the programme of projects.	Current End Date: Various dates against the programme of projects.	Theme Budget: £1466.8k	Spend to date: £286.2k Forecast spend: £1436.8k
MANACEMENT CHM	MADV		

Budget Resour ces Timesc ale Status Last Month Issues Α G G

MANAGEMENT SUMMARY

Open Spaces Improvement Programme

- Target sites for SSCF and NRF projects have been surveyed, priced and approved by Head of Parks and Recreation.
- Additional works for Allotments have been identified and will be confirmed shortly value 25K
- An LMT Bid has been submitted for the MUGA at Downhills Park to the value of 40K.
- Schedule is still on track and work has begun to package all projects into large tender release.

Project Sponsor:

John Morris

Project Managers:

Don Lawson **Andy Briggs** Paul Elv

Sport & Leisure Services – Strategic Renewals

- Risks The first project board was held during September and further discussion was had on settling the final account for year 1, this still poses a risk to the year two projects, AYH believe the final account will be within the agreed value. Work continues on design and specification of the year 2 projects.
- Timescale All projects remain on target to have works commencing in December 06. There is a possible risk of the consultation/forum at PRLC delaying the works due to forum not being happy with proposed/preferred option. This is reliant on the consultation having been robust and informative. It is currently being managed with this in mind. Therefore minor additional cost has been incurred to provide conceptual drawing and architectural drawings ON 3 OPTIONS for display during the last week of September. (Cost is not reflective in this highlight report due to invoices not received)

Better Haringey Stream Board

(4) IMPROVING GREEN & OPEN SPACES CONT.

- Issue Flood at PRLC is subject to insurance claim must be resolved by end of fiscal year.
- Consultation commenced at Park Road with regards to the changing room refurbishments and a forum is now scheduled for 10th October to advise of results and preferred option.
- Specifications are being worked up for the replacement of the filtration systems at both TGLC & PRLC.
- Projected Budget is £594k across the three centres inclusive of carry over £174k, all subject to good/strong performance in terms of income from the year 1 developments; this ultimately determines levels of borrowing.

Chestnuts Park Play Improvement Project

Budget, Resources & Risks -

- The business plan has been rewritten to contain more relevant sources of funding that could be accessed for Chestnuts. The spending profile for the project is anticipated to be NDC £110,000, Recreation Services £122,000, Big Lottery Fund £120,000, London Marathon Trust £20,000.
- Recreation Services have put forward a bid for extra capital for Chestnuts next year (2007-08) and the NDC will commit to finding some capital from the 07-08 and 08-09 capital budget allocation. This is subject to the project being worked up and going through the NDC appraisal process and approval by the NDC Board.

Parks & Open Spaces Hygiene

- Cleanliness Index monitoring covers all aspects of ENCAMs monitoring (litter, graffiti, detritus), however, we are continuing to report only on litter until 12 month trial period is completed. Very good results have been achieved, at above index target of 80.
- Hygiene Team team are now being directed towards deep cleaning schedule.
- Hygiene Team agency staffing levels being maintained at high levels to achieve above activity.
- 3 Area Officers completed satisfactorily ENCAM's training.

(4) IMPROVING GREEN & OPEN SPACES CONT. 'Parkforce' Resource Review Outreach Officer proportion of project removed and developed as separate project reported by Project Officer – Conservation. Continuation of review of 'best practice', including attendance at CABE Space Parkforce seminar on Best Practice. Significant Parks identified, but requires sign off. Timescales – Pilot scheme to commence in Sept 07.

Better Haringey Stream Board

(5) SUSTAINABILITY

PROJECT DESCRIPTION/OBJECTIVES

- To develop a climate change action plan for Haringey;
- monitor energy use and carbon reductions;
- develop and implement practical projects to mitigate against and adapt to climate change;
- meet targets for recycling rates (22%), waste collection per head (340kg), households served by kerbside collection of two recyclables (100%), kerbside recycling participation (70%), schools recycling (100%), reuse and recycling centres diverting 50% of waste from landfill, and improved Council office recycling infrastructure; and
- to inform residents about waste minimisation and recycling schemes available, in order to increase takeup of services.

Original End Date: Various dates	Current End Date: Various dates	Theme Budget: £435k	Spend to date: £92.4
against the programme of projects.	against the programme of projects.		Forecast spend: £435k

Risks G Issues G Resour G Resour

MANAGEMENT SUMMARY

Climate Change Action Plan & Projects

- SLA for NRF has now been received.
- Climate change officers group (project group) nominations from services are currently being confirmed. First meeting is scheduled for October
- SEA/Renue, has been commissioned for working with Haringey for setting targets and vision, and future project development. A roundtable discussion with Members and climate change officer group is being organised to discuss possible targets in November.
- An officers / members meeting with external speakers being planned for 1st December. Speakers include Cllr Haley, Ita O'Donovan, Ray Morgan (Woking Borough council chief executive). It is likely that we will have a speaker from TfL on staff travel and fleet management.

Project Sponsor: Steve McDonnell

Project Managers:

Sule Nisancioglu Zoe Robertson

New Recycling Projects

- Project on schedule.
- 3 Recycling Officers in full time employment supporting all activities within the Recycling Team

Communication, Participation & Engagement (Recycling)

- Project on schedule, with spend allocated throughout year.
- Promotional materials and new service leaflets are being developed Community Clear Ups and

	Better Haringey Stream Board									
(5)	SUSTAINABILITY CONT.	Reuse & Recycling Centres leaflets have been printed and distributed. An advert for Hornsey Reuse & Recycling Centre and the white goods collection service will be printed in September's Haringey People. Leaflets for the white goods service and the Community Volunteers scheme are being updated. New leaflets for kerbside sort recycling collections and estate recycling collections are in design.								
		Estates Recycling								
		 This project will commence in October 06, following the successful transfer of recycling services to the Council. 								
		 Project planning is underway and site visits are being carried out prior to service roll-out. Planning is taking place in partnership with Homes for Haringey. 								
		This project will serve the Northumberland Park and Seven Sisters areas with approx. 3,000 households on estates receiving a doorstep commingled service, and a further 3000 households served by near-entry recycling bring banks.								
		 Budget in 2006/7 is £65K, with current spend at end of Period 6 - £nil – spend is profiled from October 2006 to March 2007. 								

SECTION 5 – HOUSING STREAM BOARD

Housing Improvement Partnership Board PROJECT DESCRIPTION/OBJECTIVES **REPAIRS (1)** To achieve the procurement of a value for money responsive repairs and maintenance service for **PROCUREMENT** Haringey's tenants and leaseholders. Test the R+M market in order to identify providers of the service best able to deliver a fit for purpose solution for both the council and its housing clients. High level objectives for this project are to: establish and confirm resources to oversee development of service specification, appointment of external resources and the procurement process develop and implement a housing repairs procurement strategy that adopts modern procurement practices that aim to secure value for money and efficiencies. Original End Date: Apr-07 Current End Date: Apr-07 Spend to date: £Nil Project Budget: £100,000 End date last month: Apr-07 Forecast spend: £100,000 **MANAGEMENT SUMMARY** Resour ces Budget Timesc ale Status Last Last Month Status Risks Following revisions to the delivery programme, the overall RAG status remains Green. A soft market test was held on 20 September and board Report presented on 27 September. G G G Α The OJEU notice and PQQ have been developed and are ready for issue. G G HR have assembled initial TUPE information. The Board, advised by EMT, has decided to seek alternative bids in respect of vehicle leasing and call centre. Leaseholder consultation notice has been approved and should now have been issued to all leaseholders. Meeting with Director of Environment was undertaken by HfH CEX to identify holistic approach to Account **Project Sponsor:** negotiations. Stephen Clarke DLO staff notified about intended procurement. Ridge confirmed as project manager. **Project Manager:** Ridge and Partners Risk: Risk has been highlighted as amber and is contingent on the outcome of key concerns including: o The cost of a new provider may exceed the budget available in Housing Revenue Account medium term financial strategy. o Buy- in and change management associated with a possible TUPE of repairs staff.

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Housing Improvement Partnership Board PROJECT DESCRIPTION/OBJECTIVES **ADAPTATIONS (2)** • To implement a new service structure and processes in Occupational Therapy and Adaptations based on **PROJECT** the recommendations of the scrutiny review and business process re-design project. The aim of these changes will be to improve the end-to-end process time for users, from the first point of contact with the council to completion and sign off of adaptations, so that it does not exceed 164 days. The project will also implement a new performance management system, develop shared IT system usage and contribute to a 2* score in the ALMO inspection. Original End Date: Dec-06 Current End Date: Dec-06 Project Budget: £2,350m Spend to date: £440k End date last month: Dec-06 Forecast spend: £2,350m MANAGEMENT SUMMARY Resourc es Budge Timesc ale Status Last Last Month Status **Activities** • All key processes have been examined and mapped and an action plan has been prepared. The procedures manual is waiting amendment to align with the new structure. G G • Phase 2 PID developed, to be presented to the project board on the 9th October 2006. New structure implemented: new admin and surveyors started 02/10/06. They are working as a team from 639 as accommodation is not available presently. They are cleaning up all cases which require closing, payments and retentions and will be putting new cases on site to ensure this year's spend. **Budget** • The budget status has returned to green. £1.3m additional capital obtained: £319.000 to private sector adaptations, £981,000 to council property. Authorisation to be requested to potentially move **Project Sponsor:** capital between private and public sector adaptations to ensure full commitment and the achievement Anne Bristow of targets. Commitment within council housing is £1,534,500. **Project Manager:** Commitment within Disabled Facilities Grants (DFG) and repairs is £800,000, a further £319,000 will Gary Jefferson be committed to 2 surveyor posts (£40k) and £279.000 additional approved grants to go on site shortly. This will enable an additional 25 adaptations to be put on site; however this could leave in excess of 250 cases which have been assessed as outstanding. This could relate to a spend of

will continue to grow unless cases can be resolved alternatively.

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£1.8m. Next years allocation of £800k will deal with approx 900 cases. It is likely that 250 new cases could be assessed next year and therefore the problem is clear that waiting lists in the private sector

		Housing Improvement Partnership Board
(2)	ADAPTATIONS PROJECT CONT.	 On-line catalogue is not yet operational. An exception report was requested at the last HIPB. SAP materials management went live on 18th September but due to technical difficulties with financial postings it was taken down. Problems have now been resolved and it will be back running on the 11th October.
		 Timescale Framework I go-live delayed until 31st October 2006 (slipped from 1st Oct 2006). This is due to resource constraints in the E-Care Team.
		 Risk Contingency plan needs to be drafted if funding is not secure for council property adaptations 07/08 onwards and £1.450 has been put into the PBPR.

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Housing Improvement Partnership Board PROJECT DESCRIPTION/OBJECTIVES **EMPTY PROPERTY** (3) • To implement all the recommendations of the Empty Property Management Review by October 06. **PROJECT** • To improve performance on the process of managing empty properties including customer satisfaction and VFM by the next inspection in April 07. • To improve the standard of repair and cleanliness within empty properties by October 06. To reduce the overall turnaround time to 27 days by October 06. To identify areas of further review and improvement by March 07. Original End Date: Apr-07 Current End Date: Apr-07 Project Budget: £40,000 Spend to date: £0 End date last month: Apr-07 Forecast spend: £40,000 **Management Summary** Resourc es Timesca le Status Last Month Status This Budget For the month of September, there has been significant progress on reducing the monthly turnaround figure. reducing the total number of current voids to the lowest figure for this financial year and on increasing the percentage of voids being repaired and let within the 27 day target to the highest figure for this financial year. R The year to date turnaround figure continues to be high reflecting the fact that we are letting a substantial backlog of voids with considerable void periods and are not turning around a sufficient number of properties within the 27 day target. Progress has been made on reducing the backlog of voids held within the Voids Repair Team and this reduction will allow the team to concentrate on turning around new voids more quickly. **Project Sponsor: Beverley Taylor** The Lettings Team have also made progress on increasing the monthly acceptance rate to the highest figure for four months and in maintaining the number of successful lets to the high level achieved in August – these **Project Manager:** improvements are predominately due to offers being validated more effectively as well as last month's George Georgiou introduction of accompanied viewings. A further review of all voids at the repair stage (as at 17/9/06) has been completed and target repair dates have been set for all voids to include those with Structures, day to day repairs, those undergoing minimodernisations and adaptations.

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Housing Improvement Partnership Board

(4) EMPTY PROPERTY PROJECT CONT.

Work has been completed this month to project the monthly and year to date turnaround performance taking into account the current voids held and the anticipated number of new voids from October 06 to March 07 inclusive.

From this, the year to date turnaround performance which currently stands at 63.61 days is projected to fall to 45 days by the end of March 07.

A comparative analysis of turnaround performance has also been completed for new voids received and let since April as well as for all voids held and let. This analysis is contained within this report.

Key priorities for October include:-

- Pre-allocation of all 'offerable voids'
- Further reducing the total number of voids and the number of voids at the repair stage
- Pro-actively managing the voids held at 17/9/06 as a separate project
- Turning around more new voids within the 27 day target
- Ensuring that the information recorded on OHMS is correct in particular ready for let dates
- Addressing productivity issues within the Void Repairs Team and Lettings Team
- Assessing the implications of Home Connections and gearing the organisation for its implementation

Generally, there will be an increased focus on ensuring that voids at the repair stage are turned around more speedily and the Voids Manager will hold weekly performance meetings with each Voids Co-ordinator to facilitate the objective.

The Lettings Team will also concentrate resources on pre-allocation, accompanied viewings and the speedy letting of voids; particularly VUNs.

Budget

- Additional Lettings staff will impact on budget
- Additional contractor spend will impact on budget
- No budget allowed for printing and publication of Lettable Standard: 16 page full colour document x 10,000 copies - £4262.25. 20 page full colour document x 10,000 copies - £5359

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Housing Improvement Partnership Board HOMELESSNESS PROJECT DESCRIPTION/OBJECTIVES **(4)** • The closure of the separate homelessness fover at Apex House and the delivery of the service via **AND HOUSING** Customer Services in one site on a trial basis, extending to four if the trail is successful. **OPTIONS** • To merge the housing advice and homelessness teams. **PROJECT** Increased emphasis on helping applicants to help themselves and to encourage the widest possible use of private sector accommodation as an alternative to Council-based temporary accommodation. In so doing, to reduce the number/proportion of applicants for which we accept housing duty, as alternative options will be offered. Original End Date: 30-Aug-05 Current End Date: Jan-2007 Original Budget: £0 Spend to date: £0 End date last month: 30-May-06 Revised Budget: £123,000 Forecast spend: £123,000 **MANAGEMENT SUMMARY** Budget Resour ces Fimesc ale Status Last Last Month Status This Successful official launch on the 4 October 2006. Very good attendance by both stakeholders and members. The new P&O manager – Hilda Bond is settling into the post well and is being provided support by G G G G both the staff and managers in the service. G G G Problems with the Rent Service have led to the slow down of available housing options for our customers but the Housing Supply Team have recently met with them and we should see some improvement soon. Due to further successful appointments the P&O service will soon be running to full staff capacity and which **Project Sponsor:** will allow for the development of homeless prevention work. Julian Higson A meeting with Unison has also been held to review risk assessments for both Wood Green Customer **Project Manager:** Service Centre and Apex House. Although it was agreed to leave unchanged it must be noted that staff and **Graham Cutts** the health and safety rep present stated that working practices have improved dramatically since the launch

especially in regard to stress levels.

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	Housing Improvement Partnership Board												
(5)	AL		CAT	ANI IONS			 PROJECT DESCRIPTION/OBJECTIVES Develop and implement a new allocations policy and pointing scheme for the London Borough of Haringey that meets housing need and supports council strategy. Develop and implement allocations procedures and validations processes; Undertake a review of the current Housing Register and implement improvement activities; Undertake a re-registration exercise for all clients currently on the Housing Register; Implement Home Connections, a new choice based lettings service, which will become LB Haringey's method for allocating housing; Improve the lettings service and in particular the letting of sheltered accommodation. Original End Date: Dec-06 Current End Date: Dec-06 Project Budget: Budget under development						
							End date last month: Dec-06						
This Month	Status Last <u>Month</u>	Timescal e	Budget	Resourc es	Issues	Risks	MANAGEMENT SUMMARY Executive approval for the Lettings Policy was given on 12 September 2006.						
A	Α	A	G	A	Α	Α	Timescales / Resources / Risks: The start date for the electronic Re-Registration exercise projected to begin on 21 st August 2006 was delayed but commenced on 30 th August 2006. All forms were dispatched and the formal date for return has						
	Juli Pro	an H	igsor Man	ager			passed. There have been approximately 11,000 returns to date. The Re-Registration delay has impacted on the Home Connections Go-Live date, which is now expected to be achieved by the end of November. To minimise this delay, additional staff have been recruited to deliver on the Re-Registration exercise and steps have been introduced to reduce the day-to-day management workload of key staff involved in the project. An action plan outlining these measures has been prepared. The Project is at a critical phase in terms of ICT solutions for re-registration and pointing. Daily contact with key suppliers is being maintained to minimise and address risks and issues.						

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SECTION 6 – PEOPLE STREAM BOARD

People Stream Board Project Description/Objectives EQUAL PAY (1) To implement a new pay and conditions package that takes account of equal value considerations and **REVIEW** meets the 2004 National Local Government Services pay deal for single status harmonisation of manual and officer conditions. To this end the pay and conditions package will deliver the following: A new pay and grading structure with simplified grades and progression criteria One job evaluation scheme to be used for all staff within a specified pay range Pay protection arrangements A set of premium rates to be applied to employees required to work Current End Date: 31 March Original End Date: 31-03-07 Project Budget: £100.000 Spend to date: None Revised End date: 31-03-07 Forecast Spend: £100,000 2007 **MANAGEMENT SUMMARY** Budget Timesc ale Status Last Last Month Status This Risks The national pay agreement 2004 for Local Government Service workers ensures that Local Pay Reviews must be completed and implemented by 31 March 2007. The national agreement also specifies G G G G that management and trade unions should enter into negotiations, with a view to reaching an agreement G G on new local pay structures and systems. A Pay and Conditions Proposal has been drafted to address the above. This outlines proposed changes to the pay structure, the job evaluation process, allowance proposals and suggested changes to other employee benefits. **Project Sponsor: Andrew Travers** The above proposal has been shared with the Project Board and Trade Union Representatives. Following the initial meeting to discuss the proposal with Trade Union Representatives, negotiations **Project Manager:** have been extended beyond the original target date. This is due to the contentious nature of some of the Steve Davies issues in the proposal and the increased length of time needed for negotiations required to reach agreement on these issues.

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People Stream Board

(1) EQUAL PAY REVIEW CONT.

Progress since last period

- Due to conflicting meetings, meetings were not held with Trade Union Representatives to discuss the following (an additional meeting will be scheduled for October to address this)
 - o Price tag and assimilation
 - Initial and future job evaluations
 - Accident pay
 - Long service awards
 - o Pay date
- The following aspects have already been agreed: pay structure, range grades, pay progression, recruitment and retention allowances
- Meeting with Change Manager to discuss communication did not take place due to staff absence.

Timescales

- Stakeholder negotiations deadline were extended from March to October this year. Negotiations with Trade Unions are not now expected to be completed until December. This means that timescales for implementation will have to be shortened and more work will be required in the last quarter of this financial year. We still expect to meet the main timescales for implementation.
- As the negotiations will take longer than originally anticipated there may be an impact on the subsequent timescales but at this stage there is no anticipated affect on the project budget or overall implementation date because less jobs will be evaluated than originally envisaged. As the project is only in its early stages this will be monitored and reviewed at a later date.

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People Stream Board Project Description/Objectives (2) INVESTORS IN This project covers the activities to achieve success in the post recognition review for Investors in **PEOPLE** People Standard by April 2007 and retain liP status. Original End Date: Apr-07 Current End Date: Apr-07 Project Budget: £11,000 Spend to date: £600 End date last month: Apr-07 Forecast Spend: £11.000 **MANAGEMENT SUMMARY** Budget Timesc ale Status Last Last Month Status **Progress** It has been agreed that we should reschedule the re-recognition process to Oct 07, given the results of the G G staff survey. This will provide the opportunity to embed and then assess the effectiveness of the new G G G competency framework, performance appraisal and other initiatives to improve management effectiveness. A new milestone plan will be presented to the stream board in November. The current milestones in the IiP PID will be revised to take account of the rescheduling of the recognition process, from Jan 07 – Oct 07. The revised milestones will include the new Competency Framework and Performance Appraisal and the Leadership Programme Phase 3 as these initiatives will be included in the scope of the liP re-recognition process. The work on the Impact projects will continue and the Evaluation project will be included in the Corporate Framework timetable. The revised milestones and a Corporate Action Plan will be presented at the November Stream Board meeting. **Project Sponsor:** Philippa Morris An Impact Project Group methodology has been drawn up and will be presented at this Stream Board meeting. Also, meetings have been held with the service heads of the three Impact Project Groups, BLT, **Project Manager:** Housing Services and Parking. Karen Rowing **Risks** Making it Happen groups are up and running or there is a commitment to establishing them in all directorates. There is a risk to the project if these groups are not effective. They were an essential part of the process of gaining IiP status in 2005. To mitigate this risk, OD&L consultants are attached to each MiH group to drive forward the work programme. Reshaping of the council structure may affect staff morale. We are mitigating this risk by rescheduling to allow the restructuring time to embed. We also have change management principles and methods

applied in reorganisation projects.

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						People Stream Board		
(3)	CORF HEAL ACTIO	TH.	& SA	\FE ⁻	ГΥ	 Project Description/Objectives To reduce work related accidents by 30% by 2010. Interim Targets will seek a reduction of approximately 10% per year. (To be tested by Corporate Audit in 2007-2008) To improve the Council's Health and Safety Management Systems so that all Directorates integrate service health safety and welfare issues into Business Planning and Performance Management by March 2007 To increase knowledge and awareness amongst managers and other staff about their health and safety roles and responsibilities by March 2007. (To be tested by Corporate Audit in 2007-2008) To form an effective partnership with the Health and Safety Executive in demonstrating best practice in health and safety performance by March 2007. 		
						Original End Date: 31-03-07 End date last month: 31-03-07 Current End Date: 31-03-07 Budget: £N/A – activities to be met from current budgets or staff time. See note below.		
	Timesc G ale Status Last G	Budget	Resour G	Issues	Risks	 Progress The new corporate health and safety policy was presented to Corporate Health and Safety Committee on 27th September. Directorate Service Liaison Officers will now cascade the policy to all service workplaces under their responsibility. It was agreed that the forthcoming Council reshaping will mean that a further review of the policy will be necessary during April 2007. The Stress Policy has been revised and is awaiting final comments from the Working Group and Trade Union representatives. All comments to be received by 13th October. 		
Project Sponsor: Stuart Young Project Manager: Dave Cope						 It is intended that the Stress Policy Working Group should be transferred to the HR Well-Being Strategy Group once the new corporate policy has reached final agreement. The project manager will continue to lead this group. The E-Learning Software being procured by Organisational Development and Learning is being finalised and will be ready for demonstration during October. The Corporate Health and Safety Team will agree the roll-out strategy with OD&L by 13th October. A Social Services representative has joined the Project Board with effect from October 2006. 		

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	People Stream Board								
(3)	CORPORATE HEALTH & SAFETY ACTION PLAN	 Budget The funding of the e-learning software package amounts to £18,000 and will be provided by Organisational Development and Learning. Necessary changes to the Project Initiation Document have been made and will be submitted to the October Stream Board. 							
		 Responses from Directors/ Assistant Chief Executive's for additional Safety Liaison Officer resources for Corporate Health and Safety Committee to cover Access, Legal, Customer Services and Neighbourhood Management have still not been received. Head of Personnel to resolve. 							

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SECTION 7 – VALUE FOR MONEY STREAM BOARD

Value for Money Stream Board												
(1)	AS	SET	S S1	ΓRA	ΓEG	Υ	PROJECT DESCRIPTON / OBJECTIVES					
								To ensure development and implementation of the corporate Asset Management Plan and the effective provision and utilisation of assets to support the Council's overall objectives.				
								 Specific project objectives are to:- Introduce a single framework for the corporate management of property which will increase the efficiency and effectiveness of building management. Rationalise the accommodation portfolio and provide office space which is suited to modern ways of working. Review of Commercial and Community Building portfolios to align them with Council priorities and value for money objectives 				
								ginal End Date: Dec-2008 date last month: Dec-2008	Current End Date: Dec-2008	Original Budget: £2319k Revised Budget: £3063k	Spend to date: £349.6k Forecast spend:£2545k (£518k variation carried over to 2007/08)	
Status This Month	Status Last Month	Timesc ale	Budget	Resour ces	Issues	Risks	cc	PRPORATE MANAGEN	MENT OF PROPERTY			
A	A	A	G	G	G	G	•	 A report recommending the transfer of management responsibility of the operational property assets from Directorates to Corporate Property Services, was approved by the Executive on 12th September 2006. 				
Project Sponsor: Andrew Travers Project Manager: Dinesh Kotecha							•	throughout the project Management of Prope performance and user The Helpdesk report we extracted and analyses	s role has been established and liaise with Key Stakeho rty forward. This additional satisfaction. Feedback from riter is now fully installed and. An initial assessment of b portfolio. Progress has been or the report writer.	Iders across the Council to to the resource has enabled an evertaff and customers has been domanagement information acklog of maintenance and enables.	take Corporate aluation of the Helpdesk's ten positive. is in the process of being compliance issues has	

(1) ASSETS STRATEGY ACCOMMODATION STRATEGY	
 Refurbishment of Alexandra House is continuing to timescale. A Capital bid has been submitted Business Planning process in relation to refurbishment of 40 Cumberland Road using the new of model established in River Park House. Work is continuing to establish future accommodation requirements and complete the vacation of buildings (Town Halls and Civic Centre) from Phase 1. Timescale: Timescales for the refurbishment of 40 Cumberland Road are not known. This is now subject to bid thus work is unlikely this financial year. Decant space needs to be identified. PORTFOLIO REVIEWS PIDs have been prepared for reviews of Commercial and Community Buildings portfolios. The triple for reporting is March 2007 and Executive on 31st October 2006 respectively. 	office of o Capital

PROCUREMENT (2) PROGRAMME cashable). Original End Date: Apr-2007 Timesc ale Budget Resour ces Status Last Month Issues Risks **Exception Report** R R R Α attendees. **Project Sponsor:** Anne Bristow **Project Manager:** Michael Wood

Value for Money Stream Board

PROJECT DESCRIPTON / OBJECTIVES

- To deliver Gershon recommended efficiencies in terms of cashable and non-cashable savings.
- To achieve a target of £2m (£3m stretch target) savings over 2005/7 (£2m cashable, £1m non
- To deliver against National Procurement Strategy milestones and deliver procurement objectives.
- To ensure the Council's Procurement Strategy is updated, published and embedded.
- To develop a best practice model for the provision of temporary staff and permanent recruitment.

Analysis of annual procurement spend (2004/5) on goods and services has identified key areas for efficiency review. These are Bought in Legal Services, Temporary Accommodation, Training Consultants, Marketing and Communications and Transport Services.

Current End Date: Apr-2007 Project Budget: N/A. £200k savings achieved in 2005/6; £800k expected in End date last month: Apr-2007 2006/7 from the new agency contract; Projected shortfall of £1m anticipated to be achieved through new efficiency review projects.

MANAGEMENT SUMMARY

- The September Procurement Project Board was cancelled due to annual leave resulting in a lack of
- Management information is being generated globally and by directorate/BU by Hays and should be available week beginning 9 October. This will provide information on number of agency placements and charge (£). This will be logged as a regular request and timed to tie in with this highlight report. This will provide more up to date information that is available at any time on SAP as, although there is now a better flow of invoices, there will always be inherent delays.
- Savings originally identified have either, failed to produce the expected savings, or the savings have been put against budget reductions. A paper was presented to CEMB at the beginning of October setting out options to deal with the current issues. Following discussion at CEMB it was agreed that a further review of the Procurement programme and processes will be undertaken. The Head of Procurement will be developing a briefing paper on the Transport Procurement Project for Members which will be reported to VfM Stream Board.

Value for Money Stream Board

(2) PROCUREMENT PROGRAMME CONT.

DETAIL:

Transport Services

 Project team meetings and Project Board meetings have taken place in this period. A revised PID has been circulated for comments. The deadline for the PQQ return has now expired and 27 returns have been received and are currently being evaluated.

Training Consultants

• PID to be bought to eh November PPB

Marketing and Communications – Reporting to Customer Focus Board

• Spend analysis is currently being undertaken on all external printing works. Progress to be reported back to December PPB

Energy.

New contract to be entered into in November.

Directors Reports

• No Directors reports have been received to date. CPU to follow up and issue guidance to directorates.

New Wins- carried forward from August PPB.

- New areas for savings have been identified as
- Social service care
- Telecommunications
- Voltage optimiser
- FM Contracts

Value for Money Stream Board

							Value for	Money Stream Boar	rd	
(3)	USE	E OF	RES	SOU	RCE	ES	PROJECT DESCRIPTON / OBJECTIVES			
									ed in response to the Audit Commission assessment of	
								-	n October 2005. The aims include:	
								-	Lines of Enquiry in September 2006	
									alue for money and internal control respectively.	
							•		standing, financial reporting and financial management.	
							To show progress on Original End Date: Dec-06		dations from September 2005 by April 2006.	
							Original End Date: Dec-06	Current End Date: Dec-06	Project Budget: N/A – all activities delivered by current staff establishment with no additional revenue costs.	
< _ \ \fo	z – ŵ	∄	В	Re	ls	П	MANAGEMENT SUMMAR	RY		
tatu: This lont	Status Last Month	Timesc ale	Budge:	Resour ces	Issues	Risks				
ى د	ے s	Ö	et	٦	S	,,		ent the Use of Resources		
							•		ew methodology was presented to the value for money	
G	G	Α	G	G	G	G	•		in benefits and local taxation has begun and additional	
							recommendations for reviews include learning disabilities and street cleaning. The report will go to			
							management board on Oct 24 th .			
							The Use of Resources self assessment has been submitted in mid September and will also be audited in October.			
							 Results of the Use of Resources and Value for Money will be known in December 2006 but will not be 			
	Proje	ct Sp	onso	or:			published until February 2007.			
	Geral							•	audit commission as evidence for the use of resources.	
							The list needs to be updated by member services.			
	Proje		_	er:						
	Kevin	Bartl	е				Timescales:			
							 The review of effectives 	ness and costs of debt re	covery was due to be completed by March 2006. This	
									ot yet been completed. An exception report is required	
							for the next UOR meeti	ing on debt recovery.		

Value for Money Stream Board PROJECT DESCRIPTON / OBJECTIVES **BENEFITS & LOCAL** • To identify the reasons for Haringey's BLT service appearing to be a high cost service in relation to **TAXATION VFM** similar Local Authorities. **REVIEW** To establish/verify current cost, performance and productivity levels and to make comparison to similar Local Authorities and the wider market place. Make recommendations for cost reduction, and/or improved performance/productivity, if applicable. • To examine the correlation between cost and performance and to establish whether high cost is a factor in achieving a high performing service. • To establish current and predicted volumes of work and the optimum resource levels required to handle them and to review the current staffing structure to reflect the current and predicted future need. (This will be referenced to the Council's desired CPA Use of Resources and VFM scores) • To examine the performance of Customer Services and the CITS provision to the BLT service in terms of cost and quality. Where appropriate make recommendations to improve the quality of service received. To identify other models for service provision (added by VFM stream board) Original End Date: February 2007 Current End Date: February 2007 Project Budget: N/A - Project being undertaken within existing resources MANAGEMENT SUMMARY Budget Status Last Month Timesc ale Issues The purpose of the project is to carry out a Value for Money (VFM) review of Benefits and Local Taxation (BLT). The Audit Commission VFM profiles identify Haringey Council's BLT service as high cost in relation to our neighbours. The project will assist in verifying the source data, addressing the Council's efficiency and G G G G G G value for money agenda and will contribute to the Use of Resources block of the CPA. The review started in September and this is the first Project Highlight Report covering the period 1 – 30th **Project Sponsor:** September 2006. Paul Ellicott The key activities undertaken during the period are outlined below: **Project Manager:** Initial project documentation including Project Brief and draft Project Plan signed-off by Project Board Jaine Le Cornu Service self assessment completed and returned to Project Manager Initial interviews with relevant staff undertaken. Internal financial and performance data/information for BLT and Customer Services identified and requests made for relevant documents.

Value for Money Stream Board

(4) BENEFITS AND LOCAL TAXATION VFM REVIEW CONT.

- Existing external financial and performance benchmarking material identified
- Customer survey activity identified.

Risks:

• Lack of quality benchmarking data. Informal contacts will be used if information is not being made available.

Value for Money Stream Board

(5) TRANSACTIONAL EFFICIENCY.

PROJECT DESCRIPTON / OBJECTIVES

Business Intelligence (BI)

• To provide management information (MI) on the type, value, term, product category and financial value of all contracts. To also capture information on health and safety, equalities, BME/SME, risk, performance and contract monitoring.

Implement the Contract Management System (CMS)

- To act as a document depository for all contracts over £5K
- To provide a tool to send out tenders and deal with incoming bids, providing an on-line capability for the evaluation of tenders and effective communication with suppliers and users.

SAP Upgrade ERP 2005

• Deliver an as-is upgrade from SAP R3 4.6c to My SAP ERP 2005

Transactional Efficiency

 Reengineer back office processes across the council to increase efficiency and value for money for our customers.

Original End Date:	Current End Date:	Project Budget: £500k	Spend to date: £51.946k
BI: 1-Aug-06	BI: Not achieved, new date TBC	(upgrade & transactional	Profiled budget to date:
CMS: 5-Dec-06	CMS: 5-Dec-06	efficiency)	£45.741k
Upgrade: 31-Oct-06	Upgrade: 31-Oct-06	• •	

CMS

Status This Month	Status Last Month	Timesc ale	Budget	Resour ces	Issues	Risks
A	R	G	G	G	Α	Α

Project Sponsor:

Andrew Travers

Project Managers:

Ian Andrews / Jane West / Kamla Chetty / Julia McClure

MANAGEMENT SUMMARY

CMS

- The cFolder resource from Logica came on site on the 14th September to carry out a demo of cFolders. Access has been provided to the project team for them to be in a position to become familiar and commence work in this area of the system.
- We are on track for the completion of the priority scripts for CMS (eTendering) estimated completion is the 8th October with less priority ones being completed during testing. Two resources have been identified to support the test manager in the production of testing material, and to also commence work on training material for CMS in readiness for the phased roll out in 2007.
- The Change Management workshop went ahead on the 24th August and identified areas of the business that CMS would affect. A communications Plan was drafted and has been agreed. Work has commenced on communications going out to the business and meetings have been arranged.

TRANSACTIONAL (5) **EFFICIENCY CONT. Business Intelligence** Status Last Month Timesc ale Resour ces Issues Risks R R G R R G Α **Upgrade** Budget Status Last Month Resour ces Timesc ale Issues Risks G Α G Α

Value for Money Stream Board

Risks/Issues:

Due to the project Team becoming more familiar with the CMS System, there are various changes that
are needed to ensure that it meets requirements of the business, there are also requirements from the
business that were not specified in the Blueprint, due to this both Logica's and Haringey's Project
Managers will be drafting a change / issues log with priorities, which will need to be agreed at the Board.

BI

Timescales / Issues/Risks:

- The work on the standard 10 reports has been completed as far as it can. Validation of the data extracted into the reports has not been possible due to the problems encountered with the BW PRD server. Documentation has been provided by LogicaCMG to enable the FST to understand the build of infoproviders (the way data is stored in BW for compiling reports). This documentation together with skills gained from external training courses should enable internal FST staff to undertake BI report development with reduced input from LogicaCMG in the future.
- A deadline of 24th August was set for LogicaCMG to produce a plan, should SAP be unable to resolve the issue of data transfer from the R3 PRD server to the BW PRD server. This plan was put into place and three options to resolve the problem identified. Option 1 was SAP could fix the issue; Option 2 was that the data would be transferred in small chunks (labour intensive). The most radical was a complete rebuild of the BW server if options 1 & 2 failed. Option 3 had to be implemented.
- The rebuild has begun and a plan is being drafted by Mark Tindall to schedule the completion of this work. It is anticipated that a completion date of 25th September is envisaged.
- Due to the technical difficulties with the data extraction and server rebuild, the scheduled go-live did not materialise on the 1st August, a new date will be agreed once the rebuild has been finalised.

UPGRADE

• The new test environment has been released to Finance and Procurement to commence user acceptance testing (UAT), which is progressing well.

Value for Money Stream Board

(5) TRANSACTIONAL EFFICIENCY CONT.

Transactional Efficiency

R	Status This Month
N	Status Last Month
N	Timesc ale
N	Budget
N	Resour ces
N	Issues
N	Risks

Timescales / Issues:

 HR have been unable to run payroll which has meant that the HR module has not been released for testing. Logica has assigned key resources to resolve these problems and there has been progress. Testing has not however been able to commence in this area and the project is now two weeks behind schedule. Logica are however fairly confident that we should have a system by 20th October to commence testing.

TRANSACTIONAL EFFICIENCY

• This project has been placed on hold until further notice.

SECTION 8 – CUSTOMER FOCUS STREAM BOARD

	Customer Focus Stream Board											
(1) INSOURCING ICT LEVEL 1 PROJECT								 PROJECT DESCRIPTION/OBJECTIVES To transition support of the infrastructure delivered by the Tech Refresh programme from the project team to permanent staff To outsource the Networks and Security element to a new managed service provider and to purchase 3rd party software tools as required by the service management design To design processes and develop role definitions to deliver a user support and infrastructure maintenance service based where applicable on ITIL recommendations. To design an organisational structure that encapsulates the defined roles and processes, utilising existing resources as much as possible to fill the new structure and recruiting additional skilled resources where necessary. 				
								Original End Date: Dec 2006 End date last month: Dec 2006	Current End Date: Dec 2006	Project Budget: £6.435m	Committed spend to date: £3.336m (expected) Forecast Spend: £6.045m	
	Status This Month			Budget	Resour ces	Issues	Risks	MANAGEMENT SUMMARY The Programme continues to progress within time, cost and quality tolerances allowing the overall programme RAG status to continue at Green. The contributing factors to the overall status are highlighted				
	Project Sponsor: Davina Fiore Project Manager: Lidia Lewis				onso re nage	r:	G	Timescale: While there are some concerns regarding the acknowledged tight timescale for external recruitment and possible pressure on the target completion date for legacy environment decommissioning, the overall end date for the programme is still viable and therefore the programme timescale RAG status remains at Green. Budget: Continuing detailed analysis of the programme's projected budget outcome for reporting to the Board at the Board meeting of 19 th October as previously agreed. In the meantime the programme budget RAG status continues at Amber.				

Customer Focus Stream Board

(1) INSOURCING ICT CONT.

Resources:

One outcome of the ring-fencing process is that a number of engineers were lost from the Legacy Environment Decommissioning (Green) team – the resulting resourcing shortfall has been partly and temporarily mitigated by transferring engineers from other ITS teams, but the situation needs to be monitored. The Procurement stream has identified a potential resource squeeze in the face of ongoing diversion of stream resource to support another high-profile Council initiative, but this is being reviewed and the outcome is not yet certain. Given the uncertainty and the low impact on the programme overall, the programme resources RAG status continues at Green.

Issues:

All issues are being satisfactorily managed, thus the programme issues RAG status remains at Green.

Risks:

Overall risks are being managed satisfactorily through their mitigation plans, despite a slightly higher level of concern within the Service Delivery stream, and therefore the programme risks RAG status continues at Green.

A key success in this reporting period was the final signing of the contract with Computacenter for supply and support of the Service Management Tool (Infra). While agreeing of Terms & Conditions was a long, drawn-out process, it was thought to be coming to a satisfactory conclusion at the time of the last Board highlight report. Unfortunately, at the last minute Computacenter raised an issue that jeopardized getting the contract signed within the GCat agreement by 30th September. Perseverance by the ITS Service Delivery Manager and IT Procurement Manager in negotiations with Computacenter finally succeeded in resolving the issue and getting the contract signed just in time. See the section "Key Activities in this reporting period" below for more details of this.

Customer Focus Stream Board CUSTOMER PROJECT DESCRIPTION/OBJECTIVES **(2)** The Customer Service Strategy aims to ensure that 80% of contacts with customer services (including **SERVICES** the website and automated telephone lines) will be resolved at the first point of contact and that access **STRATEGY** will be offered across more Council services, working towards 80% of all customer contacts. Original End Date: March 2006 Current End Date: March 2009 Project Budget: Development work is funded from mainstream funding and the End date last month: March 2009 net revenue effect is nil. **MANAGEMENT SUMMARY** Budge Timesc ale Status Last Last Month Status • The partial fix for Parking Permits is in place at CSCs. An Exception Report will be presented to Customer Focus Stream Board. G G • An Exception Report on 'customer present' ePayments will be presented to Customer Focus Stream Board. • Agreement to proceed has not been reached with HALS. An Exception Report will be presented to Customer Focus Stream Board. • Customer Services will book Pest Control appointments from Monday 9th October. • The go-live date for Enforcement has been brought forward four weeks to the 1st November to reflect the virement received. Homes For Haringey requested that the deepening of their implementation project be put on hold due to **Project Sponsor:** financial constraints and the need for user buy-in of their IT system to ensure reliable data would be Jane Waterhouse available to Customer Services. The Siebel Development Release 3 project is on schedule for delivery as planned on 23rd October. The **Project Manager:** revised business case and plans for Release 4 have been agreed with Senior Management and work is Carla Segel underway. **Achievements** Development of the first handover to back office via Siebel email functionality for the PEPPS service. This function merges customer information collected within the service request into a template, replacing dual keying into an eForm or Outlook email. • ACD changes delivered to prepare for future implementations and better reflect service groupings. Home Connections virement received.

Customer Focus Stream Board CUSTOMER PROJECT DESCRIPTION/OBJECTIVES (3) To help set and instigate a Customer Focus agenda for Haringey, ensuring that customers are at the heart of **FOCUS PROJECTS** service design and delivery through: Getting Haringev to be better outward focussed Enabling bottom-up involvement in developing and actioning change Getting back to basics and getting them right Working towards a strategic, coherent and cohesive approach Current pilot projects are the WOW! Awards, ICS Staff awards Programme and the Customer Focus Network Original End Date: 31 March 2007 Current End Date: 31 March 2007 Project Budget: Not applicable. There is no dedicated capital budget for End date last month: 31 March 2007 Customer Focus. All costs for pilot projects are being met from revenue budaets **MANAGEMENT SUMMARY** Budget Timesc ale Status Last Last Month Status Risks **WOW! Awards** G G G 225 nominations were made within the first three months of the pilot – a response much better than even G highest expectations. Only the very exceptional are being forwarded to the WOW! organisation for consideration. Both of the first two submitted were given WOW! Awards – presented to the winning staff by the Leader on 6th October. A further 3 have since been submitted and we are awaiting the outcome. Given the scheme's success, a report recommending corporate roll out and draft procedures will be **Project Sponsor:** prepared earlier than scheduled, hopefully before Christmas. Justin Holliday **ICS** Awards programme **Project Manager:** The pilot was launched on 25th September and the application process is underway. All preparation to run Chris McLean the pilot has been completed and formal briefing sessions are scheduled. The need to explore a contingent bid for post pilot funding has been flagged with the Head of OD+L.

Customer Focus Stream Board

(3) CUSTOMER FOCUS PROJECTS CONT.

Customer Focus Network

This too was formally launched on 25th September. Membership will be expanded to include those involved in the ICS Awards pilot

This is the most ambitious of the three pilot projects and the one most dependant upon the active interest and support of services, which to date have been extremely disappointing. I need both senior and middle managers to help promote and push this and I will particularly mention this point on 17th October when Customer Focus will be debated by CEMB.

Risks:

Engaging the organisation and lack of corporate clout to help achieve this. The active interest and support of the Customer Focus Stream Board has been sought. This especially applies to the Customer Focus Network project as well as the more general brief of Customer Focus. Customer Focus is to be discussed at CEMB on 17th October 06 and will attempt to address this risk of non-engagement.